CERTIFIED REFURBISHED EXPLAINED



Dyson Certified Refurbished Explained

Dyson Certified Refurbished products are professionally renewed to Dyson's exacting world class standards and represent the pinnacle in manufacturer approved second life products.

Our trained technicians carefully test and renew each Dyson product using only Dyson original parts and accessories to create an offering that is both exceptional in quality and value.

- **Fully functional performance**
- **Cosmetically very good condition**
- **Cleaned and sanitized**
- **Core accessories included**
- **12-month warranty**

INSPECTION & TESTING

Certified quality you can trust

Through an integrated testing, inspection and quality control process, every Dyson Certified Refurbished product is assessed and renewed to a consistent functional, safety and cosmetic standard before it is approved for resale.

This ensures each product meets the same customer-ready condition and gives buyers confidence that every product is aligned to the certified standard, professionally prepared and ready for resale.

Certified Refurbished Inspection & Testing

Every product completes a structured functional, safety and cosmetic assessment before it is approved for sale.

Any product that does not meet the required certified standard is removed from the process.

Safety and Power

- Verified power supply
- Cable condition
- Electrical safety validation
- Charging functionality

Cosmetic Condition

- Body and attachments
- Checked for cracks, deep dents or scratches
- Clear labels, logos and safety symbols
- Hygienically cleaned & sanitized

Functional Performance

- Power, buttons and controls
- Airflow, suction and fan speeds
- Heating and cooling modes
- No abnormal noise or vibration

Accessories & Components

- Remote, tools and docks
- Wands, heads and brush bars
- Filters, seals and inlets
- Secure accessory fit

PRODUCT PARTS



Product Parts

A visual overview of the key parts included across Dyson Certified Refurbished products.

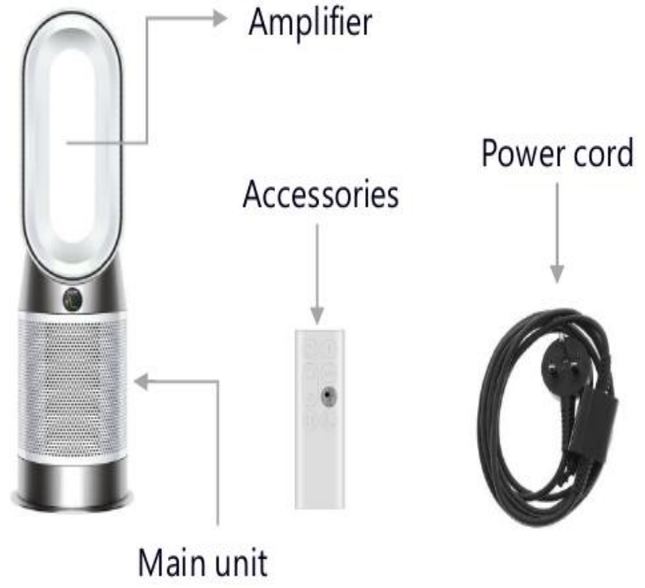
Floorcare



Haircare



Air Treatment



FLOORCARE GRADING STANDARD

Floorcare Grading Standard

dyson | Certified Refurbished

Dyson Certified Refurbished Floorcare products are renewed to Dyson's approved standard. Each product includes the main unit, bin, wand, motorhead, filter and core accessories. Every product is fully functional, hygienically cleaned and supplied in new Dyson Certified Refurbished packaging with a 12-month warranty.

Signs of minor cosmetic wear may be present. Part and accessory colors may vary.



Main Unit

Mesh is intact with no deformation. May have light discoloration.



Bin

Rubber seals are intact and fully functional. Clear plastic may show slight discoloration or clouding.



Wand

No significant dents or deformation. May have light discoloration or minor surface wear.



Motorhead

Fully functional in line with Dyson Certified Refurbished test specifications.



Filter

No filter discoloration.



Accessories

Light discoloration or clouding may be present.

Applies to all parts:

- No cracks, deformation or burn marks
- May show minor cosmetic wear such as light scratches, surface rubbing, small chips or minor dents
- Color of parts or accessories may vary